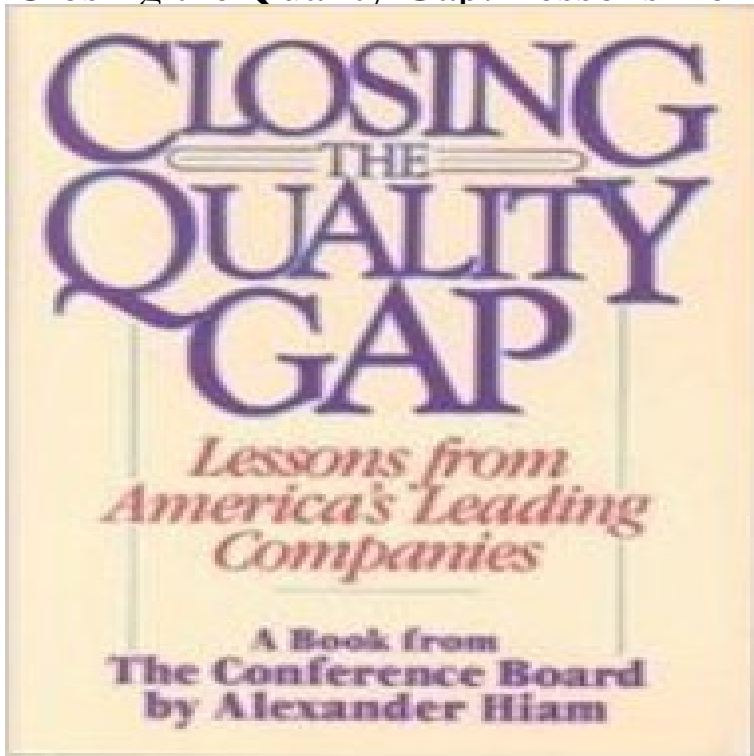


Closing the Quality Gap: Lessons from Americas Leading Companies



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