

Continuous Improvement Tools: A Practical Guide to Achieve Quality Results (Volume 2)



This Practical Guidebook is designed as a quick and easy-to-use reference to support your process-improvement activities. Read it when you or your team are working on an effort that is: stalled; unstructured; taking too long; in need of new ideas; or has failed in the past. In Continuous Improvement Tools Volume 1, seven popular planning, analysis, and interpretation tools were discussed. Now in Volume 2, the authors continue the process by introducing eight additional tools (Tree Diagram, Pareto Chart, Sequence Flow Chart, Process Flow Chart, Scatter Diagram, Run Chart, Control Chart, and Histogram) that are used during the various stages of a quality-improvement effort. Volume 2 also features a highly understandable reading format that combines practical examples with concise explanations. Plus, forms and checklists at the end of each chapter help to answer the question: Which tool should I use and why should I use it? Everyone from frontline employees to executives will find the books content accessible, practical, and full of ideas that can be applied immediately!

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